



**Dreaming big
with
20/20 vision**



The Chairman of the Board Letter will be out the end of May.



Dreaming Big with 20/20 Vision



World Service Office News



Coming Events

Dreaming Big With 20/20 Vision

Hybrid World Service Conference

Thought Force: Identify Ways to Look at Service in Relation to Roles, Terms & Possible Roadblocks Discussion Post

Thought Force: Fear of Change

Electronic Meeting Work Group Report

Task Force: Reaching & Unifying Rural & Large Geographic Populations

CAI (Chosen Agenda Items): How is AI-Anon going to reach new Members in the 21st century and the millennial generation?

CAI: Our envisioned future sees AI-Anon being a global organization with barrier-free access to the program, how do you see this manifesting?



Audit Report

Annual Report

Finance Committee Report

**Rosie Morin, Trustee,
Conference Chairperson**

**Virtual WSC Etiquette
Procedures**

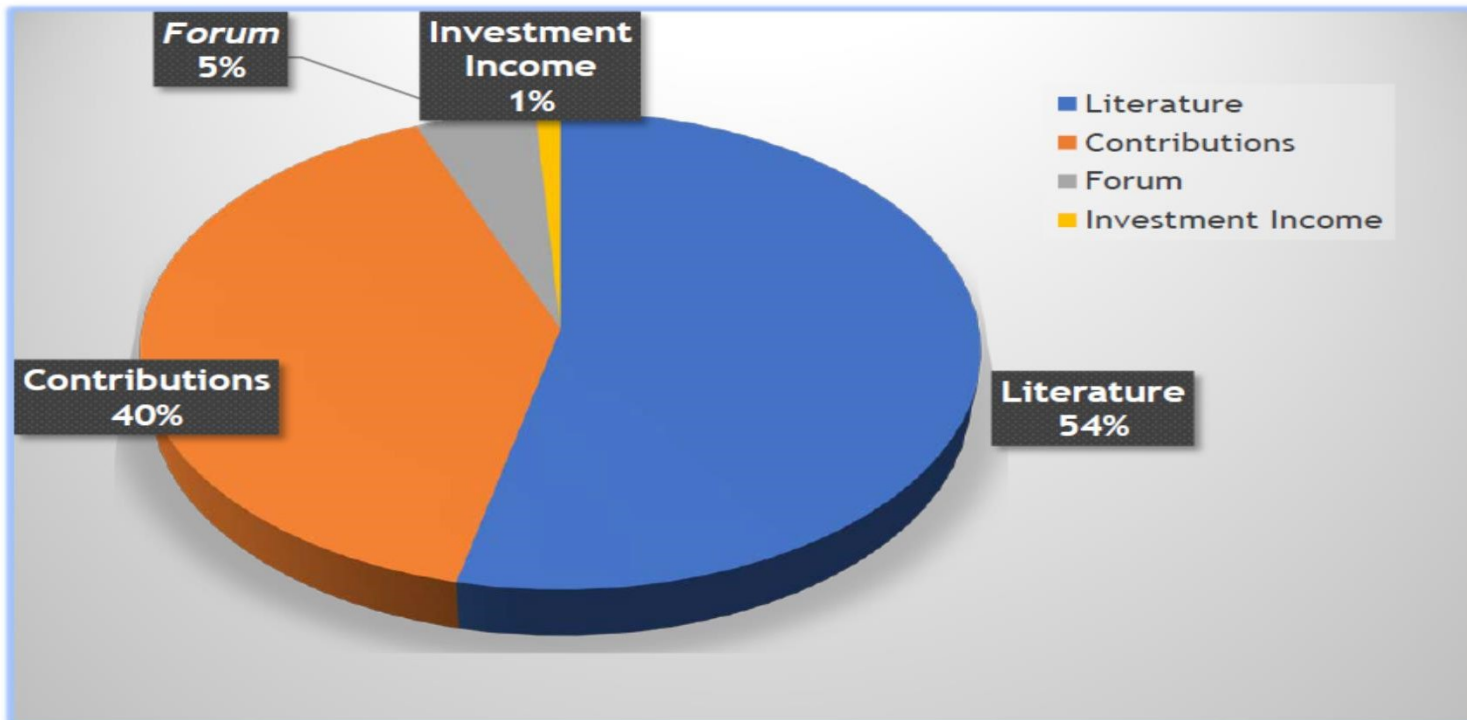
**Out-of-Region Selection for
Regional Committee on
Trustees**

A decorative graphic of a feather, rendered in a light beige color, is positioned on the left side of the slide. It has a central rachis with numerous barbs extending outwards, creating a fan-like shape.

AUDIT PROCESS

- **Done by an Independent Audit Firm**
- **Audits:**
 - **Statement of Financial Position**
 - **Statement of Activities**
 - **Statement of Functional Activities**
 - **Statement of Cash Flow**

Sources of Revenue



WORLD SERVICE OFFICE CRITICAL FINANCE UPDATE LETTER TO THE MEMBERSHIP MAY 14, 2020

STATUS: APRIL 30, 2020

Literature Sales Down 75%

Contributions Down 34%

**Projected Operations Deficit:
\$1,600,000**

IMMEDIATE FIRST STEPS

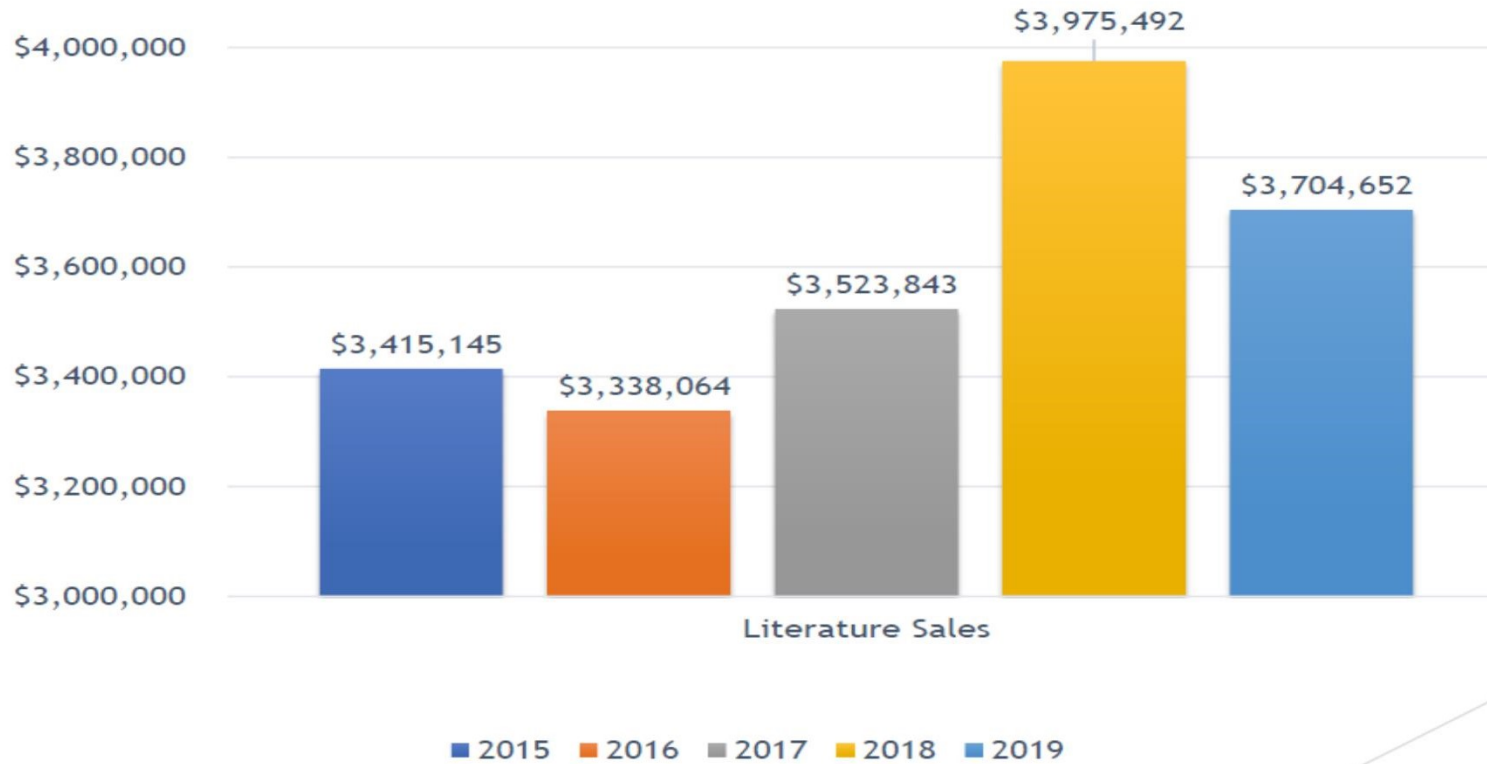
RESERVE FUNDS TRANSFERED TO GENERAL
FUNDS \$250,000

ELIMINATION OF STAFF MERIT & COST OF LIVING
INCREASES

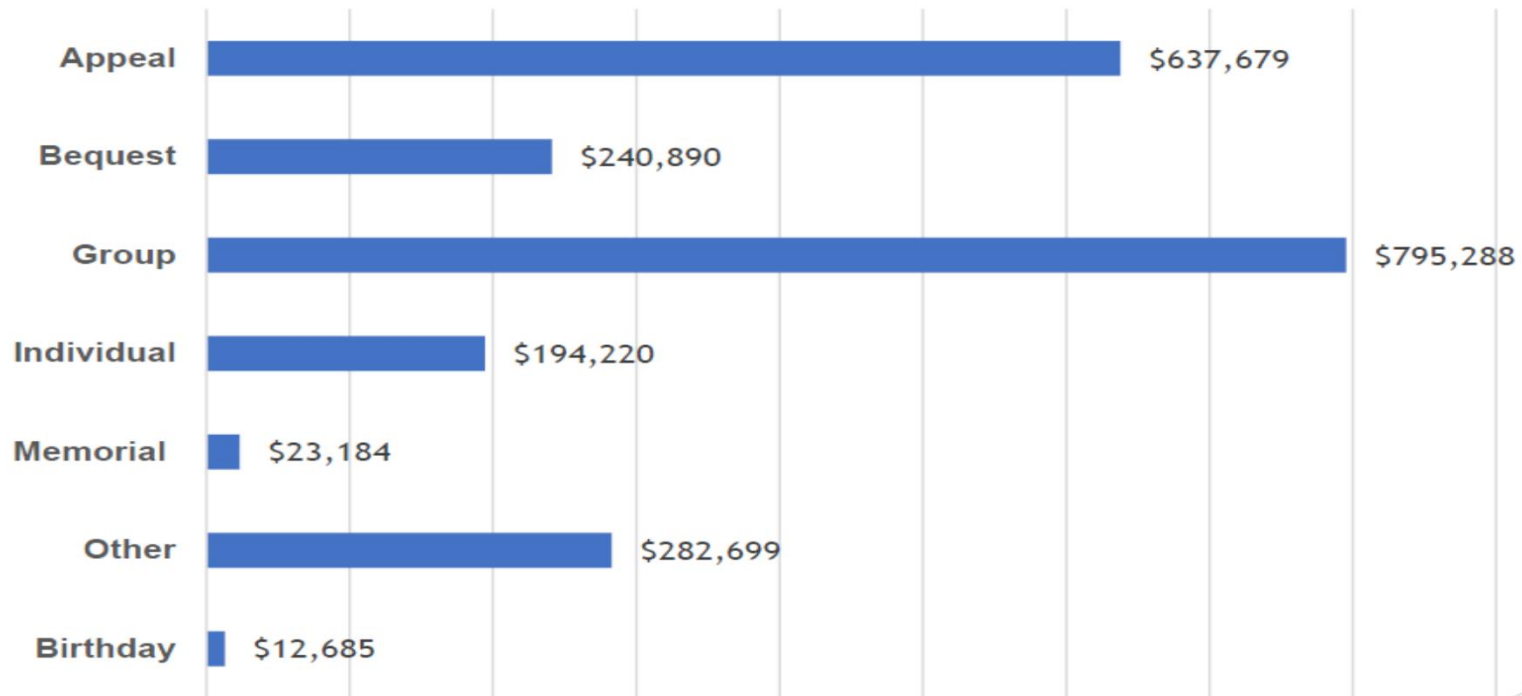
FOR 2020 ELIMINATION OF TRAVEL STAFF
THROUGH END OF YEAR

BOARD, EXECUTIVE & FINANCE COMMITTEE
THROUGH END OF THE YEAR

Yearly Literature Sales



2019 Contributions



Program Services



Registers new groups



Supports international structures



Maintains and updates meeting locations



Produces new exciting literature



Prepares program and staffs the World Service Conference (WSC)



Maintains our website, enhances communications and develops PSAs



Attends professional conferences to share the AI-Anon message

Literature Distribution Services



- Ships literature orders throughout the structure
- Designs and publishes literature including *The Forum*
- Receives and processes literature orders
- Receives and processes member contributions



More Finance Information . . .

2020 WSO Budget Overview

- **Literature Sales budget projected \$2.9M**
 - Taking into consideration the 2020 projections may not hit target based on current health pandemic
- **When the COB letter is issued in July 2020, more information on financial position will be realized and communicated**
- **Contributions anticipated for 2020 are \$2.0M**
- **2020 Projects Budgeted:**
 - Mobile App Launch
 - Online store redesign for enhanced user experience
 - 2020 International General Service Meeting
 - Interpretation offered at 2020 WSC conference
 - New Strategic Plan Initiatives

WSO Operating budget includes building occupancy costs, salaries, packing and shipping, postage, telephone and office supplies, repairs and maintenance, travel and meetings, and direct conference costs



More Finance Information . . .

2020 WSO Budget Overview

(cont.)

- **Staff traveling has been reduced to help keep within or below budget**
- **IAGSM will be held in London, UK October 2020**
 - **Biannual meeting worked by the ICC and is an opportunity for international structures to meet and discuss topics such as reprint permission, sponsorship, and finance-related issues**

Investment Income

Reserve Fund provides annual transfer to General Fund

Literature sales and contributions alone would not support our work

Reserve Fund is currently at eight months of operating expenses

Board Objective – 12 months operating expenses (ample reserve – Warranty One)

The cover of the 2019 World Service Office Annual Report. It features a central graphic of overlapping, wavy watercolor shapes in shades of red and orange. The text is centered over this graphic.

2019 WORLD SERVICE OFFICE
ANNUAL REPORT

Al-Anon Family Groups
Help and hope for families and friends of alcoholics



Mission, Envisioned Future, and Goals

MISSION STATEMENT

AI-Anon Family Group Headquarters, Inc. is a spiritually based organization that helps the families and friends of alcoholics connect and support each other through meetings, information, and shared experiences.



ENVISIONED FUTURE (2024-2029)

- AFG, Inc. is a global organization with technology-based operations that support the delivery of on-demand, barrier-free access to the program, information, meetings, and Sponsors.
- The research-validated effectiveness of the AI-Anon/Alateen program in addressing the family disease of alcoholism is recognized by professionals, schools, and religious leaders. Their recommendations to this program increase membership and expand its outreach.
- Society as a whole benefits from reduced health care costs, lower levels of incarceration, and increased graduation rates.
- Families and friends of alcoholics benefit from greater connectedness to support, no matter their location or language.



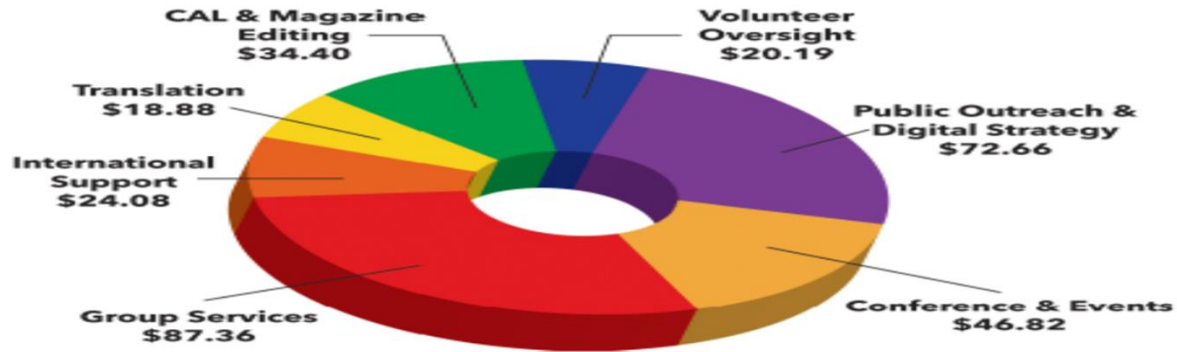
GOALS (2022-2024)

- **Goal:** Members AFG, Inc. provides universal access to tools for recovery from the family disease of alcoholism.
- **Goal:** Public Both the public and professionals recognize alcoholism as a family disease, and AI-Anon as the universally available, effective, and sustainable resource for those affected.
- **Goal:** Organization AFG, Inc. has one global structure, increasing access to knowledge, resources, and the program.

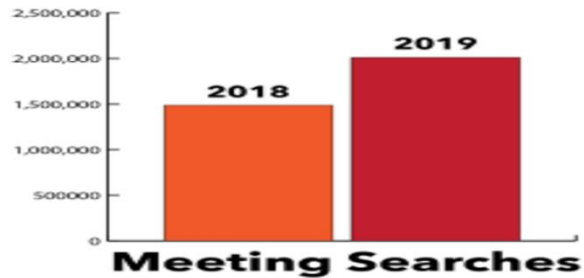
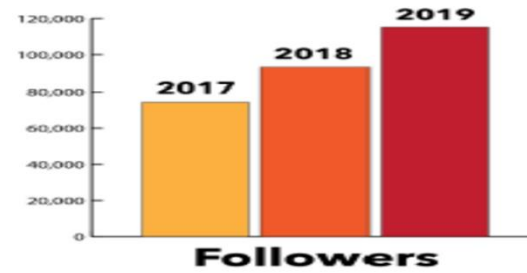
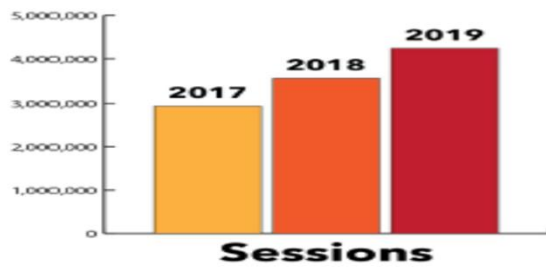


WHO WE ARE

Cost of WSO Services Allocated across WSC Registered Groups



Website Sessions, Meeting Searches, Social Media Followers



2019 World Service Office Annual Report

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- **AMIAS** recertification process in 2019 warranted changes made for the 2020 recertification. Deadline for 2020 will be June 30 2020. (Will be extended)
 - **Electronic Meetings** registrations growing: end of 2019, 252 meetings; additional 38 registered in 2020 (March)
 - **2020 A.A. International Convention with AI-Anon Participation** in July 2020 has been cancelled
 - **TEAM** events replacement not determined yet

- **New PSA** released in 2020. Script is based on the 20 Questions. Representation in PSA is a diverse population answering the questions taken directly from the 20-Question pamphlets
- In 2019, International meetings now included in the WSO meeting search
- **Zonal Meetings** continue; topics discussed:
 - **Modern Communication**
 - **Advantages and Obligations of a Legal Structure**
 - **Concept Twelve/Warranty One**
 - **Know-how on Public Outreach**
 - **Next Zonal meeting in 2021 to be held in Essen, Germany**

World Service Office – 2019 Annual Report



What is New

Welcome
We're Glad You're Here!



Visit Our
Online Bookstore

Al-Anon Family Groups is an important source of help for anyone affected by someone else's drinking. Al-Anon groups are made up of family members and friends of alcoholics who share their experience, strength, and hope with each other.

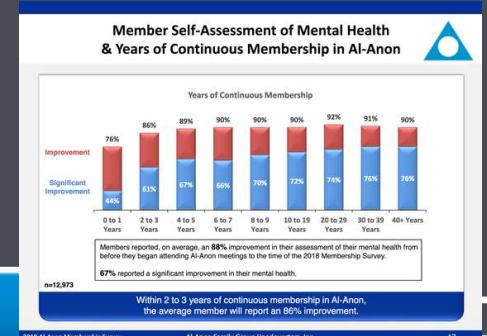
By regularly attending and participating in Al-Anon meetings you will find you will find healthy, positive ways of dealing with the difficulties that result from another's alcoholism.

Even if the alcoholic continues to drink, his or her relatives and friends and friends can achieve serenity as a result of Al-Anon.



You have taken the first step in choosing to participate in an Al-Anon meeting and we hope you'll keep coming back!

WHOM you see here
HAT you hear here
HEN you leave here
LET IT STAY HERE




Electronic Newcomer Information

Find an
Al-Anon Meeting



My job this year at the WSO

I am presently serving as the Alternate Chairperson for committee to choose a new Northwest Regional Trustee.



I would like to
thank the Area
for giving me
your support
and allowing me
to serve.

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